

DBQ-161100010509 Seat No. _____

B. B. A. (Sem. V) (CBCS) (WEF-2016) Examination June - 2022

HR Group : Management of Industrial Relations (Old Course)

Time : $2\frac{1}{2}$ Hours] [Total Marks : 70

Instructions:

- (1) There are 10 descriptive questions each of 14 marks.
- (2) Attempt any Five out of 10 questions given.
- (3) Figures to the right side indicate marks allocated to each of the question.
- Define the term Industrial Relations. Discuss approaches of Industrial Relation along with how globalization Impact Industrial Relation.
- What are the objectives of Industrial Relations? Discuss the factors affecting it.
- What is the difference between human relations and Industrial Relations? Discuss the methods to prevent Industrial Disputes.
- 4 Define Industrial Disputes. Discuss various Causes and Types of 14 Industrial Disputes.
- 5 Describe salient features, coverage and Provisions relating to The 14 Payment of Wages Act 1936.
- 6 Discuss various types of welfare facilities recommended by thee 14 Factories Act 1948 for the workers working in factories.

- 7 Define the term Worker's Participation in Management. Discuss 14 Objectives and forms of Workers' Participation in Management.
- 8 Discuss concept & nature of Employee Empowerment. Describe 14 various ways to empower employees.
- What is Trade Union? What are its functions and also discussthe problems of trade unions in India.
- What is negotiation? Write a note on issues and practices inNegotiation in Indian Industries.